

Date \_\_\_\_\_

Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

The patient above informs us (Stubley Medical Centre) that they have contacted your department regarding expediting their appointment. They have informed us that a member of your team has told them that before their request can be considered, they must contact us and ask us to provide a letter providing the same information regarding which you have already been informed. Even though such action represents a breach of clause 12.2 of the NHS Standard Contract 2023-24 in which hospitals must comply, we are assisting the patient with their request, which for the sake of clarity, is as follows:

***Tick any that apply:***

☐ Actively getting worse

☐ Waited too long

☐ New symptoms

***Please provide as much details as possible for the hospital to consider your request:***

We would be grateful if you could consider their request and communicate directly with the patient.

Kind regards,

Stubley Medical Centre